

Electric Service Quality Workshop 2 Safety

- When:** May 20, 2003 9:30 am – 4:30 pm
- Where:** Indiana Government Center
302 W. Washington, Conference Rm C
Indianapolis, IN 46204
- 9:30 am** Welcoming remarks and updates on outage reporting process and working group on reliability statistics
- 10:00 am** Discussion of current accident reporting rule and possible revisions.
- 10:30 am** Employee safety and training
- 11:00 am** Utility interaction with other organizations or agencies during emergency conditions.
- 11:30 am** Utility public education programs to raise awareness of the dangers of downed power lines or other utility-related dangers.
- Noon** General workshop concludes. Conference room is available for the working group to meet.

Current accident reporting language.

170 IAC 4-1-24 Accident reports

Authority: IC 8-1-1-3; IC 8-1-1-12; IC 8-1-2-4

Affected: IC 8-1-2-114

Sec. 24. Accidents. The Public Service Commission Act of 1913 as amended in 1941 contains the following provisions:

“I.C. 8-1-2-114, (Burns 54-713). Every public utility shall whenever an accident attended with loss of human life occurs within this state upon its premises, or directly or indirectly arising from or connected with its maintenance or operation, give immediate notice thereof to the commission. In the event of any such accident, the commission, if it deem the public interest requires it, shall cause an investigation to be made forthwith,...”

In compliance with this legal requirement to inform the commission immediately of every accident attended with loss of human life, the utility shall as soon as possible after being informed of such an accident, and if such accident occurs during a regular business day, inform the commission by telephone of pertinent details of the accident including the name of the deceased. If the accident occurs during a period other than a regular business day the commission shall be so informed as early as practical the first business day following the accident.

This telephone notification shall be augmented by a **written report** of the fatal accident as soon as all pertinent information has been accumulated, such report will be filed in the appropriate commission files and available upon proper request or order. (*Indiana Utility Regulatory Commission; No. 33629: Standards of Service For Electrical Utilities Rule 22; filed Mar 10, 1976, 9:10 am: Rules and Regs. 1977, p. 355; readopted filed Jul 11, 2001, 4:30 p.m.: 24 IR 4233*)

Target date June 16 – 27.

Workshop Three: Customer Service

9:30 am Opening remarks

10:00 am Update and discussion for Working Group assignments.

11:00 am Discussion of developing some reporting requirements relating to customer service. Possible statistics that would be reported in a combined report with reliability statistics.

Target dates Sept. 1 –12

Workshop Four: Reliability Part 2

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| 9:30 am | Opening remarks |
| 10:00 am | Generic discussion on Power Quality: <ul style="list-style-type: none">• Customer concern about power quality• Ways of measuring or monitoring power quality• Need for rules – reporting requirements, operating standards |
| 11:00 am | Generic discussion on Leading Indicators: (the survey responses indicate different utilities use different types of leading indicators so we may want to explore their experiences.) |
| 12:00 pm | Lunch |
| 1:30 pm | Revisit the outage reporting procedure: <ul style="list-style-type: none">• How it working? Does the process need to be tweaked?• Either set up a working group to develop a consensus outage reporting procedure based on the past months experience or ask any participant that wants to, to submit a outage reporting procedure. Set a fairly short deadline for these submittals. <p>(The Commission should be prepared to initiate the formal rulemaking on outage reporting fairly quickly after we have had time to review the participants' submittals)</p> |
| 3:00 pm | Operational Reliability Standards:
The pros and cons of setting standards. |

Target date – January 2004

Workshop Five– Wrap-up

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| 9:30 am | Opening remarks, status report on how the outage reporting rulemaking is proceeding, etc. |
| 10:00 am | Review and discussion of the reliability statistics reporting developed by the working group. This could also include the discussion of customer service reporting requirements. (All participants would have a copy of the group's proposal prior to the meeting so that it could be thoroughly discussed). |
| 12:00 pm | Lunch |
| 1:30 pm | Discussion of the other areas or topics that may be ripe for rulemaking or may be considered for rulemaking in the near future. |